

**Please print out this form and fill it in. Include it with your iPhone when you post it to us, along with any emails you may have received from us. If you cannot print this form, include a written document with the details.**

**BEFORE POSTING, please do the following:**

- **Sync and backup your iPhone using iTunes.** (It is your responsibility to make a backup)
- **Remove the sim card.**
- **Remove passcode or note it here:** \_\_\_\_\_
- **Remove all accessories and covers.**
- **Complete and include this printout with your iPhone.**

*We will not be held liable for any issues arising from not following these steps.*

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**\*Please complete this form as accurately as possible\***

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**Your Details:**

Name:
RETURN Address with post code:
Contact number: (mobile preferred for text alerts)
iPhone Model: (circle) <b>3G</b> <b>3GS</b> <b>4</b> Network:
iPhone IMEI No: (optional)
iPhone Serial No: (optional )
Email Address: (for your receipt and PayPal invoice)
Description of fault: (Include as much detail as possible along with any other faults)
PayPal email address / Transaction ID: (if paid for in advance)

Post your iPhone with this form to:

**F.A.O. Kevin Dooris  
KJDCS Repairs  
7 Annadale Mews  
Belfast  
BT7 3LR**

We recommend you use **Royal Mail Special Delivery** as your iPhone will be tracked and insured up to £500.

Please ensure you have adequately packed your iPhone – we advise you wrap it in at least 4 layers of bubble wrap and pop it into a padded jiffy bag.

**We will not be held responsible for any iPhones that are damaged or go missing in transit to our repair centre.**